

ABARTH STORE User guide



Intro

This simple user guide explains how to join the brand new dealer's Abarth store created by Audes Group.

If you need support or addictional information feel free to contact us at:





Accessing the website and logging in

To access the website https://dealers.abarthstore.com/ as a **new customer:**

1. click on "create an account" button

If you **already have an account**:

- 1. enter your user email address;
- 2. enter the password in the corresponding boxes;
- 3. Click on the "Login" button.



Create an account

Enter you personal information in the correct fields:

Please note that VAT number and SINCOM code are mandatories.

Click on "create an account" button: You will receive the first email that notifies We are processing your request.



Confirmation account

In a few hours your account will be activated and You will receive a confermation email.

Enjoy the New Abarth experience



About Us Customer Service



Selecting items

By entering one of the categories on the menu, you can discover the entire range of products.

By clicking on the desired item, You can access the complete product sheet where you can select the quantity to be purchased and easily finalize the order.



Adding articles to the cart

After selecting size and quantity, by clicking on the "add to cart" button, You will access the shopping cart to confirm your purchase.



Shopping cart

In the shopping cart You can see the overview of your order, if you have a discount code You can apply it by adding the code on the appropriate field, and you also can see the estimate shipping and tax costs.

Proceed to ceckout by clicking "Go to checkout" button.



Shipping address

Select your shipping address by clicking the red button "Ship here". Please check the information before choosing the address.



Confirm your purchase

You can now confirm your purchase by clicking "place order".

You will receive a confirmation email with all the details and your order will be shipped as soon as possible.

You will also receive a confirmation email with the tracking number of the shipment.

FCA will contact You to get agreements on the payment and the invoice.

Post sales assistance

For any information relating to the production progress and shipment of the order, contact the following assistance address:





www.audes.com social: @audesgroup

AUDES GROUP via Noventana 192, 35027, Noventa Padovana (IT)

> AUDES SUISSE via Pessina 13, 6900, Lugano (CH)

AUDES GERMANY Holstenwall 10, 20355, Hamburg (DE)

AUDES UK 115 Mare Street, London, E8 4RU (UK)